San Francisco, CA 94118, San Francisco, US,

Phoeberacz@gmail.com (469) 964-4405

PHOEBE RACZ

DESIGN STUDENT

PROFESSIONAL SUMMARY

Design student with a passion for jewelry design, typography, and art direction, leveraging 4 years of diverse experience in customer service and sales to foster client connections. Skilled in utilizing CSS, Javascript, and HTML to create evocative design work, while adeptly managing client interactions and enhancing brand visibility. Eager to contribute innovative ideas and collaborate with a creative team to drive impactful design solutions.

SKILLS

Adobe Illustrator

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InDesign

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Photoshop

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Figma

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Premiere Pro

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Lightroom

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GitHub

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HTML

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CSS

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Javascript

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Silversmithing

Customer Service

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Problem Solving

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Sales

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Typography

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EMPLOYMENT HISTORY

FEB 2025 - MAY 2025

Graphic Design Intern, The Box SF

- Designed engaging visual content for social media campaigns, enhancing brand awareness and driving user engagement.
- Collaborated with the marketing team to create promotional materials, leading to improved outreach and increased event attendance.
- Actively participated in brainstorming sessions, contributing fresh ideas and fostering a creative team environment.
- Maintained organized project files and adhered to deadlines, ensuring smooth workflow and timely project completions.

JUN 2024 - JAN 2025

Receptionist, Dimitra's SkinCare and Electrolysis

- · Greeted clients, managed bookings, ensured efficient operations.
- Fostered a welcoming atmosphere for clients, enhancing overall satisfaction and encouraging repeat visits.
- Reduced scheduling errors, improved client flow with digital tools.
- Processed transactions accurately, adhered to company policies.
- Enhanced client retention by analyzing feedback, optimizing services.
- Designed promotional signage, increased product sales, boosted visibility.
- Maintained accurate financial records and reconciled daily transactions, ensuring compliance and financial integrity.

MAY 2023 - FEB 2024

Server, The Rodeo Goat, Dallas, TX

- Deliver excellent service, manage orders, resolve issues swiftly, enhance team cooperation.
- Fostered a positive atmosphere by engaging with guests warmly, contributing to a lively environment that encouraged guest loyalty.
- Provided exceptional service to guests, leading to increased customer satisfaction and repeat visits.
- Managed order processing efficiently, reducing wait times and enhancing overall dining experience.

AUG 2021 - JUL 2022

Hostess/Barback, Smithy on Henderson, Dallas, TX

- Welcomed guests, managed seating, enhanced service efficiency, improved guest satisfaction.
- Coordinated with kitchen and service staff to ensure smooth operations during peak hours, resulting in timely service and improved team synergy.
- Maintained accurate reservation logs and managed table assignments, ensuring operational
 efficiency and adherence to guest preferences.

EDUCATION

SEP 2021 - DEC 2025

Bachelor of Arts in Design, University of San Francisco, San Francisco, CA

Relevant Coursework: Digital Media Design, Typography I and II, Community Engaged Design, Visual Communication, Exhibition Design, Spanish II and III.

ADDITIONAL INFORMATION

Dean's List

UNIVERSITY OF SAN FRANCISCO Fall 2021 - Present

Academic Scholarship

UNIVERSITY OF SAN FRANCISCO